

# Clearing Your Browser's Cache

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Clearing your browser's cache can help with viewing recently changed web pages when they are not showing up properly. The following procedures provide steps to clear the cache for a variety of browsers:

## Firefox

[Firefox 1.0](#)

[Firefox 2.0](#)

[Firefox 2.5](#)

## Microsoft® Internet Explorer

[Internet Explorer 5.0 - 6.0](#)

[Internet Explorer 7.0](#)

[Internet Explorer 5.0 \(Macintosh\)](#)

## Safari

[Macintosh OS 10.2 Safari 1.0 / Safari 2.0](#)

## Netscape® Communicator/Navigator

[Communicator / Navigator 4.0 - 6.0](#)

[Communicator / Navigator 7.1](#)

[Communicator / Navigator 8.x](#)

## America Online®

[America Online 5.0 - 9.0](#)

## Wireless Handheld

[BlackBerry Handheld](#)

[Apple iPhone](#)

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## Clearing Cache on Firefox 1.0

1. Click **Tools** and select **Options**.
2. Click the **Privacy** Icon.
3. Click **Clear** across from the **Cache** option.
4. Click **Ok**.
5. Exit and relaunch the browser.

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## Clearing Cache on Firefox 2.0

1. Click **Tools** and select **Options**.
2. Click the **Privacy** icon.

3. Click **Clear Now** in the **Private Data** area.
4. Click **Ok**.
5. Exit and relaunch the browser.

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## Clearing Cache on Firefox 2.5

1. Click **Tools** and select **Clear Private Data**.
2. Un-check all boxes except the Cache box.
3. Click **Clear Private Data Now**.
4. Exit and relaunch the browser.

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## Clearing Cache on Microsoft® Internet Explorer 5.0 - 6.0

1. Click **Start** and select **Settings**, then **Control Panel**.
2. Double-click **Internet Options** to open **Internet Properties**.
3. Click **Delete Files**.
4. Click **OK** on the **Delete Files** dialog box.
5. Click **OK**.

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## Clearing Cache on Microsoft® Internet Explorer 7.0

1. Click **Start** and select **Settings**, then **Control Panel**.
2. Double-click **Internet Options**.
3. Click the **General** tab.
4. Click **Delete** under the **Browsing History** section.
5. Click **Delete Files** in the **Delete Browsing History** dialog box.
6. Click **OK**.
7. Click **Close**.
8. Close and relaunch your browser.

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## Clearing Cache on Microsoft® Internet Explorer 5.0 for Macintosh

1. Open **Internet Explorer**.
2. Click **Edit** and select **Preferences**.
3. Click the arrow beside **Web Browser**.

4. Click **Advanced**.
5. Click **Empty Now**.
6. Click **Ok**.
7. Exit and relaunch the browser.

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## Clearing Cache on Safari 1.0 / Safari 2.0 for Macintosh OS X

1. Open **Safari**.
2. Select **Empty Cache**.
3. Click **Empty** on the **Are you sure** message box.
4. Exit and relaunch the browser.

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## Clearing Cache on Netscape® Communicator / Navigator 4.0 - 6.0

1. Click **Edit** and select **Preferences**.
2. Click **Advanced**.
3. Click **Cache**.
4. Click **Clear Memory Cache**.
5. Click **Clear Disk Cache**.
6. Click **OK**.

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## Clearing Cache on Netscape® Communicator / Navigator 7.1

1. Click **Edit** and select **Preferences**.
2. Click the **Triangle** next to **Advanced** to expand it.
3. Click **Cache**.
4. Click **Clear Cache**.
5. Click **OK**.

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## Clearing Cache on Netscape® Communicator / Navigator 8.x

1. Click **Tools** and select **Options**.
2. Select **Privacy**.
3. Click **Cache**.
4. Click **Clear**.
5. Click **OK**.

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## Clearing Cache on America Online® 5.0 - 9.0

1. Click **Start**, select **Settings** and **Control Panel**.
2. Double-click **Internet Options** to open **Internet Properties**.
3. Click **Delete Files**.
4. Click **OK** on the **Delete Files** dialog box.
5. Click **OK**.

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## Clearing Cache on the BlackBerry Handheld

Clearing the content caches clears both the rendered pages and server data:

1. Highlight the BlackBerry **browser** icon and click the trackwheel.
2. Click the trackwheel again to display the **Browser Options** menu.
3. Scroll down to **Options** and click the trackwheel to open the browser options screen.
4. Scroll down to **General Properties** and click the trackwheel to open the General Properties screen.
5. Click the trackwheel to open the **Cache** menu.
6. Scroll down to **Clear Content Caches** and click the trackwheel to clear the cache and return to the **General Properties** screen.
7. Use the **Escape** button to page back through the screens to the BlackBerry main menu.

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## Clearing Cache on the Apple iPhone

1. Go to **Home**.
2. Click the **Settings** icon.
3. Scroll down and click on **Safari**.
4. Click on **Clear Cache**.

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