

'Open in New Window' Command Does Not Work in Internet Explorer

106 Administrator Thu, Dec 10, 2009 [Windows XP](#) 0 2256

This article was previously published under Q180176. For an Internet Explorer 5 and 6 version of this article, see 281679 (<http://support.microsoft.com/kb/281679/EN-US/>).

SYMPTOMS

You may experience either of the following symptoms:

- When you right-click a Web address on a Web page, and then click Open in New Window, the Web page may not open in a new window.
- When you click a link on a Web page that uses scripting to open a new window, the new window may not open, or you may receive the following error message:

Internet Explorer Script Error

An error has occurred in the script on this page.

Line:

Char:

Error: No such interface supported

Code: 0

Do you want to continue running scripts on this page?

CAUSE

This problem may occur if one or more of the following conditions are true:

- You installed a program that does not correctly register the interfaces in the following registry key: HKEY_CLASSES_ROOTInterface
- You removed Microsoft Visual Basic 5.0 after you used it to create a program that uses the Webbrowser control that the Shdocvw.dll file gives you.
- Some Internet Explorer registry information is missing or damaged.

RESOLUTION

To resolve this issue:

1. Click Start, and then click Run.
2. In the Open box, type regsvr32 actxprxy.dll.
3. Click OK, and then click OK again when you receive the following message:
4. DllRegisterServer in actxprxy.dll succeeded.

5. Click Start, and then click Run.
6. In the Open box, type regsvr32 shdocvw.dll.
7. Click OK, and then click OK again when you receive the following message:
8. DllRegisterServer in shdocvw.dll succeeded.
9. Restart your computer.

This problem may also occur if the registration information is missing or damaged for some Windows or Internet Explorer files. If the steps that are discussed earlier in this article do not work, repeat the steps to register some additional Windows and Internet Explorer files. To do so, use the following commands:

regsvr32 oleaut32.dll

regsvr32 shdocvw.dll

regsvr32 actxproxy.dll

regsvr32 mshtml.dll

regsvr32 pdm32.dll

This problem does not occur in Internet Explorer 4.01 Service Pack 1 or later. To obtain the latest version of Internet Explorer, visit the following Microsoft Web site:
<http://www.microsoft.com/windows/ie>

STATUS

Microsoft has confirmed that this is a problem in the Microsoft products that are listed at the beginning of this article.

APPLIES TO

- Microsoft Internet Explorer 4.01 128-Bit Edition
- Microsoft Internet Explorer 4.0 128-Bit Edition

Online URL:

<https://www.articlediary.com/article/open-in-new-window-command-does-not-work-in-internet-explorer-106.html>