

- Knowledgebase Dashboard
- Various Reports & KB Statistics with animated flash charts.
- Assign multiple categories to an article.
- Featured Articles.
- Custom Fields for Articles.
- Specify Meta Keywords and Description for Articles.
- Ability to set an expiry date for articles to control their lifecycle.
- KB Articles' traffic stats in the form of Analytics
- Publish News & Announcements
- Reply and/or Publish tickets received from contact us page.
- Complete rewrite of KB search engine to display search results in the order of their relevance.
- IP address ban for specified number of failed login attempts.
- SEO friendly URLs for knowledgebase items to improve Search Engine ranking.
- My Favorites list to add articles of your choice.
- Subscribe to receive email updates when new articles are added to the knowledgebase.
- AJAX used for one click operations that otherwise would require 4-5 clicks and page reloads.
- Specify custom sort order to display categories in front-end.
- Know what categories are most popular or least popular.
- Create groups of knowledgebase users so that they can access the knowledge content assigned to their user-group.
- Control various newly added configurable options from manage settings screen.
- Literally hundreds of minor performance tweaks to speed up the KB management.
- Completely re-designed admin control panel and front-end.

Online URL: <https://www.articlediary.com/article/infolinksa-533.html>