## Knowledge Management Software - PHPKB 6.0

870 Administrator Wed, Mar 23, 2011 Knowledge Management 0 6237

PHPKB 6.0 **knowledge base software** makes publishing, sharing and collaborating on knowledge easy. Some of the **features of PHPKB 6.0** are mentioned below:

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Publish: Share knowledge,

including Microsoft Office documents and PDF files from your web browser.

- 2. LDAP Integration: Integrate users and groups from Microsoft Active Directory, Novell eDirectory, etc.
- 3. Feedback: Various feedback mechanisms help to improve quality of knowledge including ratings on a scale of 1-5.
- 4. Attachments: Attach files to articles and search the contents of Microsoft Office and PDF attachments easily.
- 5. Document Life Cycle: Set expiry date to show time-sensitive knowledge items only when required.
- 6. Quick Edit: Change existing entries while browsing your knowledge base.
- 7. Search: Fast search of knowledge items including META data, custom fields and attachments.
- 8. Syndicate: Share content via RSS with automatic syndication of categories, hot topics, etc.
- 9. Customization: PHPKB knowledge base software can be completely customized to match with your website's design, theme and color schemes.
- 10. Unlimited End-Users: Multiple user accounts which can be assigned to usergroups.
- 11. Print: Printer friendly versions of all knowledge items are only a click away.

- 12. PDF Export: Export knowledge items into PDF format for printing or archiving in just one click.
- 13. Email: Send links to knowledge items via email to friends, customers or associates.
- 14. Backups: Backup your entire knowledge base in just a few clicks from the control panel.
- 15. Related Articles: Related knowledge items are detected and shown automatically to facilitate easy browsing.
- 16. Custom Fields: Create, assign, filter and search unlimited custom data fields for knowledge items.
- 17. Statistics: Get a complete overview of how customers, staff and partners are using your knowledge base.
- 18. Import: Import existing knowledge items using the CSV-based import wizard.
- 19. User Groups: Flexible group-based permissions for granular control over your entire knowledge base.

## Online URL:

https://www.articlediary.com/article/knowledge-management-softwarephpkb-6-0-870.html